

## SUPPLIER EVALUATION CRITERIA OF SUARDIAZ GROUP

Since **SUARDIAZ Group** has an Integrated Management System according to the international standards UNE EN-ISO 9001, UNE EN-ISO 14001 and ISO 45001, and in order to comply with the requirements established by these standards, all suppliers of our Group shall be periodically assessed.

**SUARDIAZ Group** has defined the following assessment criteria and relative importance to assess its performance in relation to the delivered services/products:

CRITERIA	DESCRIPTION	WEIGHT
<b>Incident and Complaint Non-Conformities</b>	Number and level of non-conformities, as well as the management implemented to correct them	50%
<b>Product / Service Quality</b>	Compliance with the technical and functional specifications required according to the supply order/contract and the products delivered were in good physical condition and their appearance meets expectations	20%
<b>Meeting Delivery Deadlines</b>	Delivery or service performed within the timeframe agreed in the purchase order/contract	15%
<b>After Sales Service</b>	Timely response to requests or complaints submitted. Product-service warranties were satisfactorily fulfilled	15%

**SUARDIAZ Group** shall conduct this assessment on an annual basis, considering that the status of approved external supplier may be suspended if a score of less than 60 points is obtained.